



Milford Municipal Utilities
806 N Avenue Suite 3
Milford, IA 51351

CUSTOMER NOTIFICATION

Utility Meter Replacement – Notice to Schedule Appointment

Dear Milford Municipal Utilities Service Customer,

The Milford Municipal Utilities are replacing water meters in your service area. Milford Municipal Utilities has contracted with Van Wert Company to complete the installation of these meters.

Please contact Van Wert Company at 319-825-3217 to schedule an appointment to perform this work.

Appointments must be scheduled within 2 weeks of receiving this letter.

To schedule appointments, please call 8:00AM-4:00PM weekdays.

Installations will occur from 9am-6pm weekdays.

There is no cost to the customer for this meter replacement, but you are required to have your water meter replaced.

To install the new water meter:

- Van Wert Company will need to access the water meter inside your home or business
- The water meter area should be clear and accessible
- A working valve on the water line ahead of your water meter is required
- An adult 18 years old or older must be present at the time of installation

The installations should take approximately 30 minutes.

The installers will follow Covid19 guidelines and will be wearing masks and sanitizing their equipment between each installation.

Van Wert Company is an experienced meter installation contractor having done thousands of installs throughout the Midwest. All installers will have personal ID badges for easy verification and will travel in marked vehicles.

The Milford Municipal Utilities and Van Wert Company thank you for your cooperation in making this a successful program.

Installations will begin on January 25, 2020.

Please do not throw away, you are required to schedule an appointment